



Dear Rose Cottage Guest

We look forward to welcoming you to Rose Cottage. We want you to have a relaxed and happy holiday in this beautiful part of Scotland and so to ensure your safety while you are staying in our cottage we are taking the steps as recommended by the Association of Scotland's Self Caterers to address the potential risk of infection from COVID-19.

Present data indicate that COVID-19 can live on some common household surfaces for up to 3 days without disinfecting. While information and knowledge are evolving all the time, currently it is thought that the virus can live for up to:

- 2-3 hours in the air
- Up to 4 hours on copper
- Up to 24 hours on cardboard, glass and metal
- Up to 2 or 3 days on plastic and stainless steel

To ensure your safety we are taking the following steps:

1. Our cleaner will wear protective clothing (ie disposable apron, gloves and face mask) while she is in the cottage and will follow a strict cleaning protocol prior to your arrival, to include
 - a. All hard surfaces throughout the cottage will be cleaned with soap and water and then disinfected using a recommended virucidal EN14675 or EN14476 cleaner. These include tables, work surfaces, kitchen and bathroom surfaces; door, cupboard, fridge and drawer handles; taps, bannisters, window frames and light switches; remote controls, TV controls, cooker knobs, kettles, internet modem etc.
 - b. All hard floors will be steam cleaned
 - c. Soft furnishings, curtains and carpets will be misted with virucidal spray
 - d. Refrigerator and freezer will be cleaned using a virucidal cleaner
 - e. The cottage will be supplied with an ultra-violet wand which kills viruses should guests wish to undertake additional disinfection of soft furnishings.
2. There will be supplies of bleach and virucidal cleaner available at the cottage (please DO NOT use the former on soft furnishings). However, you may wish to bring other products with you.
3. For your peace of mind our cleaner will complete a cleaning check list that she will leave behind for you to see.

Before your departure we request that you:

1. Pack sheets, pillow cases, duvet covers and towels into plastic bags in your bedroom before carrying them to your car to minimize spread of any viruses through the house.
2. Please leave upstairs windows slightly open.
3. Put all rubbish into bags, seal them and dispose of them in the external rubbish bins.

We would ask you to follow the guidelines as set out by the Scottish government around coronavirus, in particular the maintaining of social distancing. DO NOT come to the cottage if any of the party is showing symptoms of the virus prior to the start of your holiday.

If any guest develops symptoms during their stay, we must be informed immediately.

Please confirm that you have received this information and that you are comfortable with the measures we have put in place to protect you.

June 2020